ZEBRA CAPTURE YOUR EDGE

Zebra VisibilityIQ™
Features At-A-Glance Matrix

When you combine visibility with intelligence, you get VisibilityIQ™ — a clear, cloud-based mobile device intelligence tool for smoother operations. When you add Zebra's flexible VisibilityIQ™ Foresight business intelligence onto your Zebra OneCare™ maintenance plan you get a solution that combines multiple sources of data onto a single pane of glass to provide intelligent data-driven analytics. The matrix below illustrates at-a-glance availability of features and reports across our Visibility Services to help you determine which solution is the best fit your customer's needs.

Feature/Report	Description	VisibilityIQ™ Foresight		VisibilityIQ™ OneCare (included with OneCare)
		Mobile Computers	**Printers**	
Device				
Devices in Operation	Devices as reported by the EMM categorized into Utilized, Unutilized and Out of Contact.	•	•	
Newly Activated Devices	Devices that have been newly added to the EMM.	•	•	
Out of Contact	Provides a view to devices that have gone out of contact from the EMM to help pin-point Lost/Stolen. Also provides last known access point (AP) BSSID and friendly name for all out of contact devices.	•	•	
Predictive States	Alerts on Site, Model and Device health as determined by Predictive Analytics algorithms.	•	•	
Total Devices	Inventory view of customer's total devices from all onboarded contracts and EMM platform. The report also indicates the devices states in the operational environment.	•	•	
Battery				
Battery Swap	Displays the aggregation of battery swaps at enterprise, site and device level. (Zebra Android devices only)	•	•	
Critical Battery Events	Reports on batteries that are operating at or below 30% charge as an indicator of battery related issues.	•	•	
Smart Battery Health	Provides Smart battery inventory, health status and predicted remaining useful life of batteries. Also allows user to create a report for battery replenishment based on battery remaining useful life. (Zebra Android devices only)	•	•	
Battery Level	Provides insight to the average battery level reported by Site, Device Model and Individual Device for the specified date range.	•	•	
Battery Discharge	Provides insight to the average battery hourly discharge rate reported by Site, Device Model and Individual Device for the specified date range.	•	•	
Utilization				
Application Analytics	Track and compare total minutes used by each application and version. (Zebra Android devices only)	•		
Disruptions	Track and compare the number of device reboots vs. application not responding (ANR) states. Provides insight to the source of disruptions whether user, system or application initiated. (Zebra Android devices only)	•		
Physical Memory (RAM) Utilization	Physical Memory Utilization of Devices and alerts on threshold crossings.	•		
Storage Memory Utilization	Storage Memory Utilization of Devices and alerts on threshold crossings.	•		
Scans Metrics	Track the number of successful scans and compare the symbology. (Zebra Android devices only)	•		
Utilization Right-Sizing	Alerts on sites with highest and lowest device utilization. Information enables customers to determine right-sizing and allocation of devices.	•		
WLAN Signal Strength	Per-site view of WLAN signal strength range. Identifies Access Points where devices are experiencing low signal strength.	•		

Feature/Report	Description	VisibilityIQ™ Foresight		VisibilityIQ™ OneCare (included with OneCare)
		Mobile Computers	Printers	
Utilization (continued)				
Geo Location	A geo map shows the last known GPS location of devices.	●		
Printer Utilization	Provides insights on the utilization of printers in terms of length printed and labels printed.		●	
Printer Setting Changes	Provides insights on setting changes on printers at company, site, model and individual printer level.		●	
Printer Alerts	Provides insights on alerts received from printers and whether the alerts are cleared within specified threshold time limit.		●	
Support and Maintenance				
Contract Status	Provides information on all service contracts regardless of expiration date. Includes serial number details per contract.	●	●	●
Case Lifecycle	Reports information related to technical and non-technical cases from the point they were opened, until the time they were closed.	●		●
Repair Lifecycle	Tracks repair logistics for all RMAs as they move through the repair process.	●		●
Repair Return Rate	Tracks Return Rate over a 12-month period. NTF (no trouble found) and Damage too. Includes Damage Rate and Return vs Failure Rate comparison based on Units Under Contract calculation.	●		●
Repair Repeat Rate	Trend of repaired devices returning within 30 days.	●		●
Top Repair Metrics	Graphical ranking of repairs by Site, Faults and Problems.	●		●
On Time Delivery	Provides delivery metrics as to whether repairs shipped on time related to their due date.	●		●
LifeGuard Analytics	Provides Android security patch status for Android devices and recommends needed updates.	●		●