

StageNow 4.0

Release Notes – October 2019

Highlights

- **Introduces Trusted Staging**, which allows for the creation trusted profiles and trusted devices secured with certificates. Once a certificate is used to create a trusted device, the device can be staged only from barcodes created using the same security certificate.
- **Supports MX 9.2**, with enhancements to Power Manager, Display Manager and Access Manager

Device Support

StageNow supports all Zebra devices

New in StageNow 4.0

- **Trusted Staging:** Adds the ability to control which barcodes can be scanned for device configuration
 - Limits device staging to approved and certified barcode sources

Note: Trusted Staging is Optional, Trusted profiles can be created with Mx 9.2 onwards.
- **MX 9.2 support:** integration with the latest MX version adds the following enhancements:
 - Power Manager new features:
 - Controls individual hardware wake up methods (buttons)
 - Display Manager new features:
 - Controls device font and display size
 - Access Manager new features:
 - Offers enhanced device visibility and control while remote troubleshooting
 - Prevents one application from stopping another without explicit permission

Resolved Issues

- Cancel button no longer shifts position on the screen when attempting to edit an existing wizard profile.

Usage Notes

None

Known Issues

- StageNow is NOT supported on secondary users when using Android multi-user mode.
- StageNow is NOT supported with Android split screen mode.
- Device Static IP cannot be set using Ethernet Manger **TO REMEDY:** User is supposed to set it manually on the device by using device settings
- Staging from an SD card or USB device works unpredictably when multiple .bin files are present on the storage medium. **TO REMEDY:** Ensure that a single .bin file is present when staging from external storage.

- Screen flickering has been observed on Android Oreo devices before an Enterprise Reset when the reset is performed using a StageNow barcode.
- Device reboot is sometimes executed before applying configuration settings if the reboot setting is placed in the deployment section of a Profile. **TO REMEDY:** Do not add reboot settings using the assisted Wizard, use Xpert mode to construct the same use-case scenario with the reboot setting or use Xpert mode to reboot the device.
- Wi-Fi Hotspot staging facility is NOT supported on Windows 10
- Enabling the Wi-Fi Hotspot for staging might fail in some instances on Windows 7 workstations because of unavailability of appropriate driver or incorrect operating system settings. For more information, please see the [StageNow Troubleshooting](#) section.

Important Links

- [StageNow Installation and Setup](#)

Note:

- For Chinese-language version, download an Adobe Acrobat reader that supports the desired language variant and generate the staging barcodes from a Staging Profile.
- StageNow upgrade/migration is supported from the last two release versions to the present.

The StageNow release consists of the following deliverables:

Deliverable	Description
staging_solution_signed.exe	StageNow installer
StagingInstallGuide.pdf	StageNow installation guide

- See [all supported devices](#)

Note: The MX features supported on a particular device depend on the installed version of Android, MX and OSX. To determine supported features, use the drop-downs in the MX Feature Matrix SmartDocs bar.

About StageNow

StageNow is Zebra Technologies' next generation staging solution for Zebra Android Mobile Devices. Staging is top of mind for our customers and partners as it is the initial process by which devices are taken out of the box and prepared for production use. Staging enterprise mobile devices can be done manually which is error prone and time consuming. Custom solutions are also used but are often not supported or forward compatible with newer devices. Zebra Technologies' Tier 1 MDM products can also be used to stage and manage Mobile Devices; however, these powerful tools come with a price tag. StageNow is not only free of charge but also helps eliminate deployment barriers that add additional IT complexity, time, and costs.

StageNow supports features such as support for software update, exporting profiles for MDM, enrolling for MDM, seamless upgrade from older versions to latest. Connection of the device to network, configuration of device settings and security, performing OS Updates, Install and Launch Applications, wipe and reset device, or enroll MDM by simply creating and Scanning Staging barcodes, or Audio, NFC Tags.

The application can be downloaded for free and installed on any Windows 7/10 professional PC with no pre-requisite software — no need to purchase, locate, license.